



FOR IMMEDIATE RELEASE
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NEW GGA REPORT REVEALS NY-NJ TSA ENROLLMENT CENTERS ARE “OFF THE BEATEN PATH”

GGA Calls for Enrollment Centers in More Heavily Trafficked Areas, Expanded Hours and Airport Access

Repeats Call for Better Passenger Wait Time Data

(New York–New Jersey) – A new report released today by the Global Gateway Alliance revealed that TSA Pre-Check enrollment centers in New York and New Jersey are in out-of-the-way places, acting as a deterrent to greater enrollment in the program.

Pre-Check, an expedited screening program, has a two-step enrollment process including an in-person interview at an enrollment center.

In order to address the issue, GGA recommends that the TSA open centers in highly trafficked areas such as malls, business hubs, post offices and other government buildings, and expand both its access at NY-NJ airports and its hours of operation to provide working travelers with more feasible and convenient enrollment opportunities.

“In this day and age, convenience is everything and it hurts enrollment in Pre-Check to have these centers so far off the beaten path,” **said Joe Sitt, Chairman and Founder of the Global Gateway Alliance.** “Pre-Check is a crucial step toward a more efficient and safer security line experience, and the TSA should be making it easy to enroll, particularly here in the nation’s busiest airspace.”

Out of the 12 enrollment centers in New York and New Jersey, all but two (at LaGuardia and JFK) double as TWIC centers, which are traditionally used by maritime workers to apply for unescorted access to port facilities. As a result, the TWIC centers are located in industrial areas, have very limited hours in the middle of day, and public transportation access is restricted at best and non-existent at worst.

For example, of the three enrollment centers in New Jersey, two are in suburban commercial buildings in Hamilton and Woodbury that are never open past 4:30PM, Monday-Friday. The Hamilton location is only open until 1PM three days a week. The third location, in Newark, is almost 9 miles from Newark Airport and not near the Central Business District. One of the New

York locations, in Lackawanna, is in the same address as a gun and firearms training store. [See below for a list of enrollment centers with photos.]

Pre-Check is a “trusted traveler” program, providing approved passengers with access to shorter lines at security, where they do not have to remove belts, shoes, jackets and laptops from their carry-on. Interested applicants must visit a Pre-Check enrollment center to provide biographic information, proof of identity, and fingerprints, the cost of which is \$85. Applicants also have the option to pre-enroll online but must still schedule an appointment to visit a center.

The TSA processes 640 million passengers per year through airport security lines around the country. While approximately half a million people have been enrolled in Pre-Check nationwide, the TSA’s goal is to greatly increase that number. Locating enrollment centers in places where people actually congregate, which can be conveniently accessed, would raise awareness of and participation in the program.

Last year, in a letter to TSA Administrator John Pistole, GGA made numerous suggestions as to how the TSA could improve upon the screening process at New York area airports, including Pre-Check enrollment centers throughout New York-New Jersey airports and improved passenger wait time data.

While the TSA has opened enrollment centers at Terminal C at LaGuardia and Terminal 4 at JFK, it should expand throughout area airport terminals to reach travelers at the point when they are most likely to be thinking about airport security.

Lastly, there continues to be no real-time TSA security line data. The “My TSA” app wait time data relies on passengers posting their checkpoint times – an unreliable and inconsistent source of information. GGA reiterated that TSA should develop mobile applications to share accurate, real-time wait time information with passengers.

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ABOUT GGA

Global Gateway Alliance (GGA) was established to address the major challenges facing the metropolitan region’s airports and related infrastructure that, if left unaddressed, will serve as a major impediment to the long-term growth of New York City and surrounding areas. By harnessing the expertise of leaders in business, government, academia, labor and other sectors, we seek to tackle these challenges head-on and serve as the leading advocate in an effort to improve our airports and facilitate the continued growth of the region. For more information regarding the Global Gateway Alliance, please visit www.globalgatewayalliance.org. Follow GGA on Twitter @GGA_NYNJ and ‘Like’ the organization on Facebook at <http://on.fb.me/UsqxGw>.

GGA’s board of directors includes: **Joseph Sitt** (Chairman), CEO, Thor Equities; **Stuart Appelbaum** (Vice President), President of the Retail, Wholesale and Department Store Union; **Angelo Genova**, Founding Partner at Genova Burns Giantomasi Webster and a former New Jersey Commissioner of the Port Authority; **Chris Giamo**, Regional President for TD Bank; **David Hopkins**, Senior Director of Aviation at the New York City Economic Development Corporation; **Jared Kushner**, Owner of Kushner Properties and the New York Observer; **George Miranda**, Teamsters’ International Vice President; **Mitchell Moss**, Henry Hart Rice Professor of Urban Policy and Planning at

the Robert F. Wagner Graduate School of Public Service at New York University; **William Rudin**, CEO of Rudin Management Company, Inc. and Chairman of ABNY; **Joseph Spinnato**, President of the Hotel Association of New York City; **Alvin S. Trenk**, Chairman and CEO of Air Pegasus Corp; **Peter Ward**, President of the Hotel Trades Council on New York; **Tom Wright**, Executive Director of the Regional Plan Association; **Kathryn Wylde**, President of the Partnership for New York City, and **Tim Zagat**, Co-Founder and Co-Chair of Zagat Survey.

TSA Pre✓ – Enrollment Centers



Photo: maps.google.com

1. Lackawanna, NY

ADDRESS:

659 Ridge Rd.
Lackawanna, NY 14218-1441

HOURS:

Weds-Fri : 11am-4pm

NOTE:

It is the storefront next to the S.W.A.T. store although they share a street address.

2. Hicksville, NY

ADDRESS:

501 S Broadway, Ste 100
Hicksville, NY 11801-5065

HOURS:

Mon, Wed & Fri: 9am-12pm & 12:30-3:30pm



Photo: maps.google.com



Photo: maps.google.com

3. Kings Park, NY

ADDRESS:

21 Pulaski Rd
Kings Park, NY 11754-2530

HOURS:

Mon-Fri: 9am-12pm & 12:30-3:30pm

4. Hamilton, NJ

ADDRESS:

1544 Kuser Rd, Ste C9
Hamilton, NJ 08619-3830

HOURS:

Mon, Thurs, Fri: 9am-1pm
Tues, Weds: 9am-12pm & 1-4:30pm

NOTE:

It's the building obscured by trees.



Photo: maps.google.com



5. New York, NY

ADDRESS:

247 W 35th St., Rm. 201
Between 7th and 8th Ave.
New York, NY 10001-1927

HOURS:

Mon, Wed, Fri: 9-12pm & 12:30-3:30pm
Tues, Thurs: 9-12pm & 12:30-6:00pm

Photo: maps.google.com

6. East Elmhurst, NY

ADDRESS:

LaGuardia Airport, Terminal C
East Elmhurst, NY 11371-1002

HOURS:

Mon-Fri: 9am-5pm

NOTE:

This center is only open to ticketed passengers or those with a previously scheduled appointment – the center is post-security. For those with an appointment, you will need to go through security, so the TSA tells you to bring your driver's license, but don't forget your passport as well, as you need to enroll!



Photo: Global Gateway Alliance



Photo: maps.google.com

7. Woodbury, NJ

ADDRESS:

Lakeside Professional Campus
190 N. Evergreen Ave, Ste 101
Woodbury, NJ 08096-1862

HOURS:

Mon-Fri: 8am-12:30pm & 1-4:30pm

NOTE:

The enrollment center is in the center building of the three buildings.

8. Jamaica, NY

ADDRESS:

JFK Airport, Terminal 4
Jamaica, NY 11430-1005

HOURS:

Mon-Fri: 9am-5pm

NOTE:

While perhaps more inviting and better signposted than its LaGuardia equivalent, this enrollment center is for ticketed passengers only.



Photo: viewfromthewing.boardingarea.com



Photo: maps.google.com

9. Albany, NY

ADDRESS:

21 Everett Rd Ext, Suite 9
Albany, NY 12205-3357

HOURS:

Mon-Fri: 9am-4pm

10. Rochester, NY

ADDRESS:

3300 Monroe Ave., Suite 206
Rochester, NY 14618-4626

HOURS:

Mon, Weds, Fri : 9:30am-12:30pm & 1-4pm
Tues, Thurs: 9:30am-12:30pm



Photo: maps.google.com



Photo: maps.google.com

11. Oswego, NY

ADDRESS:

One East 2nd Street
2nd Floor, Suite 2
Oswego, NY 13126-1177

HOURS:

Thurs: 8am-12pm
Fri: 8am-3pm

NOTE:

The enrollment center is located in the Port of Oswego Authority building on this waterfront site.

12. Newark, NJ

ADDRESS:

532 Raymond Blvd
Newark, NJ 07105-3724

HOURS:

Mon-Fri: 8am-5pm

NOTE:

The center is an outlet within Raymond Plaza.



Photo: maps.google.com